

If you require any more information or have any questions about our privacy policy, please feel free to contact us by email at [360criticalcare@gmail.com](mailto:360criticalcare@gmail.com)

At [360criticalcare.com](http://360criticalcare.com) we consider the privacy of our visitors to be extremely important. This privacy policy document describes in detail the types of personal information that is collected and recorded by [360criticalcare.com](http://360criticalcare.com) and how we use it.

### **Log file**

Like many other Web sites, [360criticalcare.com](http://360criticalcare.com) makes use of log files. These files merely logs visitors to the site – usually a standard procedure for hosting companies and a part of hosting services analytics. The information inside the log files includes internet protocol (IP) addresses browser type, Internet Service Provider (ISP), date/time stamp, referring/exit pages, and possibly the number of clicks. This information is used to analyze trends, administer the site, track user's movement around the site, and gather demographic information. IP addresses, and other such information are not linked to any information that is personally identifiable.

### **Cookies and Web Beacons**

[www.360criticalcare.com](http://www.360criticalcare.com) may use cookies to store information about visitor's preferences, to record user-specific information on which pages the site visitor accesses or visits, and to personalize or customize our web page content based upon visitors browser type or other information that the visitor sends via their browser.

### **DoubleClick DART Cookie**

- Google, as a third party vendor, uses cookies to serve ads on [www.360criticalcare.com](http://www.360criticalcare.com)
- Google's use of the DART cookie enables it to serve ads to our site's visitors based upon their visit to [www.360criticalcare.com](http://www.360criticalcare.com) and other sites on the Internet.
- Users may opt out of the use of the DART cookie by visiting the Google ad and content network privacy policy at the following URL – [http://www.google.com/privacy\\_ads.html](http://www.google.com/privacy_ads.html)

### **Our Advertising Partners**

Some of our advertising partners may use cookies and web beacons on our site. Our advertising partners include –

- Google

While each of these advertising partners has their own Privacy Policy for their site, an updated and hyperlinked resource is maintained here: [Privacy Policies](#).

You may consult this listing to find the privacy policy for each of the advertising partners of [www.360criticalcare.com](http://www.360criticalcare.com)

These third-party ad servers or ad networks use technology in their respective advertisements and links that appear on [www.360criticalcare.com](http://www.360criticalcare.com) and which are sent directly to your browser. They automatically receive your IP address when this occurs. Other

technologies (such as cookies, JavaScript, or Web Beacons) may also be used by our sites third-party ad networks to measure the effectiveness of their advertising campaigns and/or to personalize the advertising content that you see on the site.

[www.360criticalcare.com](http://www.360criticalcare.com) has no access to or control over these cookies that are used by third-party advertisers.

### **Third Party Privacy Policies**

You should consult the respective privacy policies of these third-party ad servers for more detailed information on their practices as well as for instructions about how to opt-out of certain practices. [www.360criticalcare.com](http://www.360criticalcare.com) privacy policy does not apply to, and we cannot control the activities of such other advertisers or web sites.

If you wish to disable cookies, you may do so through your individual browser options. More detailed information about cookie management with specific web browsers can be found at the browsers respective websites.

### **Children's Information**

We believe it is important to provide added protection for children online. We encourage parents and guardians to spend time online with their children to observe, participate in and/or monitor and guide their online activity. [360criticalcare.com](http://360criticalcare.com) does not knowingly collect any personally identifiable information from children under the age of 18 years. If a parent or guardian believes that Medvarsity.com has in its database the personally-identifiable information of a child under the age of 18, please contact us immediately (using the contact in the first paragraph) and we will use our best efforts to promptly remove such information from our records.

### **Online Privacy Policy Only**

This privacy policy applies only to our online activities and is valid for visitors to our website and regarding information shared and/or collected there. This policy does not apply to any information collected offline or via channels other than this website.

### **Consent**

By using our website, you hereby consent to our privacy policy and agree to its terms.

### **Update**

This Privacy Policy was last updated on Saturday, 3<sup>rd</sup> of December 2022. Should we update, amend or make any changes to our privacy policy, those changes will be posted here.

## **Cancellation and refund policy**

We have a secure and hassle-free payment gateway in place. Customers can use this payment gateway to make payments to avail our services. Most of the services we offer fall under the services industry. All payments made by customers are service charges against

the chosen service from the website/web app/mobile app. As such, we do not offer any returns on any of our services. However, we do offer refunds and cancellations based on certain conditions if you request for the same within 48 hours of Payment.

- 1. We do not offer any refunds for cancellations made after customer has availed the service and discontinued after initial attendance of online classes and access to reading materials registration and payment have been made. However, in special cases such as factual errors, duplicate payments, mistaken denominations, and other inaccurate payment deductions where the payee faces unreasonable loss, we offer refunds.**
- 2. We offer refunds only by facts regarding a specific case (within 5-10 days of the transaction). We reserve the right to refuse refunds for any reason whatsoever, as we deem fit.**
- 3. All refunds will only be made to the same account or card from which payments were made initially. Refunds will only be processed after a thorough verification process related to the credentials of the account holder.**
- 4. Any extra charges borne by the customer such as bank transaction fees, service fees or processing fees will not be refunded.**
- 5. We do not entertain multiple return requests for the same order. Customers requesting for multiple refunds will be blocked from accessing our website.**

**We do not pay any interest on refunds.**

- 6. We will not be held responsible if the customer fails to receive our communication due to incomplete or incorrect contact details.**
- 7. We do not entertain refunds for any registrations made during discounted or promotional campaigns. However we refund 80% of the paid amount if paid directly without any discount or the promotional campaigns provided the refund request is made within 48 hours of the purchase.**
- 8. While we have taken utmost care to ensure that our payment gateway is secure, we do not guarantee or represent that using our services will not result in unauthorized data use or theft of data online .No liability in the event of unauthorized data theft on the Company. We use the services of a third-party payment service provider for our online payment gateway.**
- 9. We and our payment service provider do not assume any liability for any type of damage, monetary or otherwise that a customer may suffer due to any delay, interruption, corruption or failure of information transmission during payment.**

**10. Any dispute, difference or question arising out of any monetary transaction by the customer shall be settled amicably between the Parties, failing which the same shall be referred to arbitration under the Arbitration and Conciliation Act, 1999 and the place of arbitration shall be Ranchi. The number of arbitrators will be one (1) who shall be appointed by the Company. The arbitration award will be final and binding on both the Parties. The award will be enforceable by decree of any competent court in Ranchi. Either Party may initiate arbitration on an issue by tendering thirty (30) days' notice to the other Party. This Agreement shall be governed by laws in India and subject to the above- mentioned arbitration clause, the City Civil Court, Ranchi shall have sole and exclusive jurisdictions for settling the disputes arising under this Agreement.**

We reserve the right to update the contents of this Refunds and Cancellation policy from time to time without prior notice. Make sure to keep updated before you register for any of our services. If you have any questions or doubts related to our Refunds & Cancellations, please feel free to get in touch with us.